

Homchick Smith & Associates - Trusted advisors helping individuals and businesses, every day.

Larson Gross - Making lives better, businesses stronger

We are available for any questions you may have and encourage you to contact us. Following are some questions we wanted to answer proactively:

- **How can I learn more about Larson Gross?**

Larson Gross was founded in 1949 in Bellingham, Wash. and shares a deep historical legacy like Homchick Smith & Associates. The values we commonly share surrounding client service, employee development and community impact make our integration exciting and strong. Larson Gross exceeds our expectations for a firm that can complement our tradition of great service, professional experience and a supportive and enriching environment for our clients and team members.

We encourage you to learn more about our new collective firm by visiting <https://larsongross.com>.

- **Will I continue to receive the same services from the same people with whom I currently work?**

Yes! Your valued account and relationship with us will continue to be managed by your same trusted professional. You will receive the same level of service from the people you have built a relationship with, and your service engagements are now officially with Larson Gross PLLC as your provider.

You are always our priority. We strive to maintain continuity in our client service teams and will continue to do so. Your current point of contact is still available from Homchick Smith & Associates, as we are retaining all our team members. You may reach any team member at their existing email address and phone number. In the upcoming weeks, email addresses will automatically forward to our new Larson Gross email addresses.

- **Will policies change?**

We have selected this firm partnership due to confidence in quality and technical acumen, plus a deep commitment to client-first service. We anticipate the same, even improved, service as we combine the power and best practices of both of our firms.

Policies will remain unchanged as we are both member firms of the professional accountancy boards of the AICPA and WSCPA and we are aligned with their standards.

As technology advancements continue to be made, you may notice that how you send and receive information will continue to evolve. Please note that these changes are always evaluated through the lens of the impact to you, our client, to make sure we are providing you with the most secure and effective way to exchange information.

All clients will now receive an agreement letter from Larson Gross PLLC outlining the scope of work. Our intent is to confirm expectations. Annual agreement letters for recurring work will be sent to you in January of each calendar year.

- **What about my client portal?**

The portal will continue to be available for a time under our old website, then it will be redirected to our page under the Larson Gross website automatically for you. You will see the same kind of access link to your portal, and your entry credentials will remain the same. As Always, you can be assured that your information is secure.

- **Will my service fees be changing?**

Any existing fee arrangements will continue to be honored as we perform your work as Larson Gross PLLC. Historically, on an annual basis, we reevaluate our costs of doing business and the appropriateness and fairness of the fees we charge. Those adjustments occur irrelevant of the merger. Any pricing changes would be communicated to you for your authorization in advance of any work performed.