

A man in a light-colored shirt and glasses is standing in a server room. He is holding a laptop in his left hand and pointing with his right hand towards a server rack. The server racks are filled with various pieces of equipment and cables. The entire image has a yellowish tint.

Our Technology Services



Our Technology Support team uses our own proven approach and best practices to offer practical IT solutions for your business. It's our desire to not only provide secure and reliable technology, but also to create more time for what you do best — run your business. Whether you're looking for a full-scope provider or experienced advisors to support your existing in-house technology team, Larson Gross has a customized solution to meet your need.

Our Approach to Serving You

Getting to know you and your business, along with its goals and pain points is fundamental to creating a lasting relationship. That's why we offer a complimentary network assessment as the first step toward building a connection with you.

After we've identified areas of strength and opportunity, we'll have a collaborative dialogue to create a scope of work that fits your unique needs. While other providers offer rigid monthly packages that either provide too little or too much, we understand every business is different and work to provide exactly what you need.

How We Can Help

Learn more about our technology services:

Complimentary Network Assessment

As we mentioned, every relationship starts with getting to know each other. As part of our complimentary network assessment offering, we come to your business (or work remotely) to perform an assessment that will evaluate your network's configuration, security and health. We then share our findings in a deliverable format that you get to keep and offer recommendations as to how we can provide value.

Server and Workstation Management

Our proactive, remote management of your servers and workstations allows us to identify issues before they become problems, eliminating the stress and panic brought on by a broken technology surprise. Our management includes remote control assistance, disk space monitoring and cleanup and real-time visibility on potential trouble spots.

Help Desk Services

When your system goes down, isn't communicating properly or is simply just misbehaving, you need an experienced IT professional to get you backup and running. Our talented IT staff are here to quickly and efficiently resolve support issues as they occur.

By sending us an email, texting us or using our friendly customer portal, you can get prompt assistance with

troubleshooting your network workstation, printers, software and applications.

Azure/Cloud Services

Interested in seeing if moving to the cloud is the right solution for your business? We can help you understand the benefits, costs, and risks to make the best decision that's right for you.

Azure Servers: Whether it's time to replace your aging or under powered servers or the need to spin up a reliable and fast solution without investing in the physical hardware we can help design and setup a scalable, secure, and cost-effective cloud hosted server solution.

Azure Virtual Desktop can help move your workers to a secure, accessible, fast, reliable and cost-effective remote desktop solution by putting our Windows 10/11 workstations in the cloud.

Backup and Disaster Recovery

No one likes to think about the possibility of losing everything, but preparing for it could be one of the most important decisions you make. Our backup strategy combines two approaches. First, we keep a copy of your backups onsite at your location, when quick recovery is needed. We also replicate a backup copy offsite, in a secure cloud environment, ensuring that your data is secure regardless of what disaster you encounter.

Business Intelligence (BI)

Our business intelligence services collect and analyze data from business applications transforming it into actionable information that allows you to make informed business decisions. We can provide custom report development using data visualization tools (Excel, SSRS, Power BI) highlighting KPIs that enable data-driven decision making. If your data is stored in SQL databases and not easily accessible, we can use our SQL expertise to deliver that data to you in a way you can use it.

Automations & Integrations

Looking to automate business processes to improve productivity and efficiency? We have experience working with APIs (application programming interface) and programming languages like Python to create connections



between different systems to automate recurring tasks, collect data and send notifications by using RPA (robotic process automation) tools including Power Automate.

Security Solutions

New technology threats surface every day. It's no longer enough to simply install a firewall and forget about it. Our basic security management includes features we trust and use ourselves, including SPAM filtering, proactive anti-virus protection, spyware defense and security updates for individual workstations and servers. Many businesses are having to deal with additional security compliance to qualify for Cybersecurity Insurance, or to comply with government contracts, HIPAA or PCI. Our customizable Security Solutions include Dark Web monitoring, Penetration Testing and an Endpoint Detection and Response program backed by a dedicated 24/7 Security Operations Center staffed with cybersecurity experts ready to respond to any suspicious behaviors on your systems. If you have specific security requirements, we can help you define a strategy that fits best with your needs.

HIPAA Risk Assessments

The Health Insurance Portability and Accountability Act (HIPAA) is the standard for protecting sensitive patient data. We offer HIPAA risk assessments that address whether your current technical safeguards meet compliance standards. Our comprehensive HIPAA assessment includes a written bi-annual risk profile, management plan and documented evidence for your HIPAA compliance.

PCI Compliance Assessments

The Payment Card Industry (PCI) Data Security Standards is a requirement for protecting cardholder data. We offer PCI assessments that address whether your current data safeguards meet compliance standards while featuring annual risk analysis, management plans and documented evidence for your PCI compliance.

Microsoft Office 365 Management

As a Microsoft Partner, we can offer you Microsoft Office 365 applications at a reduced cost, including Word, Excel, Outlook, Teams, OneDrive and SharePoint. We also can help you migrate to a Microsoft cloud-hosted email system, providing you a professional solution without the hassle of transitioning email yourself.

Remote Access Implementation

A decade ago, working outside the office seemed impossible. Today, it's considered a necessity for many businesses. We can help you set up remote access, allowing you to securely access your data and business applications from anywhere with internet access.

Virtual Chief Technology Officer

Between day-to-day needs and strategic planning, you don't always have the time to be thinking about technology. In addition to support services, we can work collaboratively with your team to create IT strategy, workflows and budgets that align to your business needs.



Tom Lenderman

Chief Technology Officer

Meet Our Chief Technology Officer

Tom Lenderman joined Larson Gross in 2004. He has a bachelor's degree in computer science from Western Washington University and more than 30 years of experience working in information technology.

Throughout his career at Larson Gross, he has grown the internal IT department from one person to nearly ten, with vision for future growth. Not only does he lead and manage the implementation of innovative technology across Larson Gross, he also leads our growing Technology Services Practice. Under his leadership, the Larson Gross Technology Support team provides clients with onsite and remote technology solutions.

Tom is a current member of Washington Society of Certified Public Accountants, Microsoft Partner Network and Technology Alliance Group for Northwest Washington, where he previously served as treasurer.